

Zoom for Government



Cost-effective, modern video communications

Increase productivity and reduce costs with our secure video platform

Boost productivity

Keep connected whether in the office or remote with virtual meetings, recruiting, employee training, and community outreach.

Maximize your resources

Utilize resources and hardware you already have; expand your capabilities and community offerings

Extend citizen services

Increase citizen engagement and education with real-time video communications.

- + HD video and audio provide exceptional clarity and quality for meetings, hearings, health, and emergency services.
- + Meeting participants can join virtually, from any device, boosting attendance and engagement.
- + Consistent high-quality video communications, even in low-bandwidth environments.
- + Simple user management and single sign-on make video a seamless component of government operations and experience.



Zoom is the county's top-ranked video software, and now 100+ people host emergency management Zoom calls, both internally and externally.

Monroe County, FL



Enable FERPA/HIPAA compliance

Zoom enables FERPA /HIPAA compliance with signed BAA.



Participant waiting room

Meeting host can see who is waiting while maintaining participant privacy.



Security and privacy

Multi-layer security with AES-256 encryption.



Accessibility for all participants

Ensure that everyone can participate equitably with closed captioning and keyboard shortcuts.

Record session review

Save your meetings for consultation and review (local desktop recording with signed BAA to enable HIPAA compliance for clinical application, or in the cloud for non-clinical applications).

Enhanced collaboration features

Collaborate with other agencies and teams by annotating directly on the shared screen so that notations are visible to all attendees.

New ways to engage participants

Video breakout rooms, multi-sharing, polling, and group chats add a new level of engagement to virtual meetings.



Expand government services with video collaboration

What do video-enabled government communications look like? Let's take a look!



Video meetings reduce travel costs and encourage collaboration across agencies, for meetings, recruiting, and training.



Save time and increase public safety with video parole hearings, arrangements, and witness testimony.



Provide health and human services to people with disabilities, high-risk populations, and child welfare.



Law enforcement and emergency services can share real-time, on-site live video to access services needed.



Build relationships with local businesses and promote trade and tourism to residents and visitors.



Telehealth consultations connect physicians, patients, and specialists for regular to urgent care.

"Monroe County procured a satellite internet connection the week before Irma. Not a lot of bandwidth to support 100 plus people in the Emergency Operations Center. Zoom's performance on a very small satellite connection was exceptional and a true testament to the work you have done optimizing video transmission across any connection...Zoom was a lifeline for that period of time."

Alan MacEachern, Director of Information Technology
Monroe County, Florida

